

Annual Report

1999-2000



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Mountain View's Fiscal Year (FY) 1999-2000

Annual Report reflects the City's dedication

to providing high quality programs, services

and public facilities in a financially responsible

manner. The City strives to meet the needs of

our diverse and dynamic community by

continuing Mountain View's commitment to

strong neighborhoods and citizen involvement

while keeping pace with new ideas and important

innovations. The FY 1999-2000 Annual Report

highlights many of this year's accomplishments.

Community Outreach

The City provided an array of community outreach services this year designed to reach all segments of the Mountain View community.

Outreach and Census 2000

The Community Outreach Program, staffed by the City Manager's Office, provided information on City programs and services in four languages this year. In addition, bilingual staff played an active role in Census 2000, encouraging residents to participate in the ten-year national census to help ensure that Mountain View receives its fair share of the Federal and State revenue that is tied to the census count. In total, Outreach staff made more than 100 informational presentations and staff answered more than 2,000 phone inquiries and distributed information to approximately 17,000 people this year.

Youth

In order to better serve the needs of Mountain View's young people, the City Council appointed three new youth advisory groups this year to work with City staff on youth programs. The advisory groups are made up of local high school and middle school students. They will help plan the Annual Mayor's Youth Conference, as well as activities, programs and community service projects for young people.

The City Council also approved funding for an Evening Study Center this year. The Center will be located at City Hall and be open to high school students two nights a week on a pilot basis. The idea was first proposed by students at the 1999 Mayor's Youth Conference.

The Community Services Department expanded several of its youth programs during Fiscal Year (FY) 1999-2000 and created several others. Hours for the successful after-school Tween Time Program at Crittenden and Graham middle schools were extended, and the after-school All Star Program for elementary-aged students was expanded to include four local schools. The Department also helped create an after-school Ethnic Drumming Club at Mountain View High School, and collaborated with the YMCA to begin a soccer program for 120 youth who are not currently involved in traditional soccer programs.

The Mountain View Police Department continues to make young people a high priority. This year programs included Every Fifteen Minutes, a safe driving initiative in area high schools, the D.A.R.E. anti-drug program, and the Dreams and Futures Program, an award-winning summer camp created by Mountain View police officers.

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Public Safety

Public safety remains a top priority of the City of Mountain View. The Police Department's Community Oriented Policing Program has been instrumental in helping reduce crime to its lowest rate in 20 years. FY 1999-2000 also marked the successful culmination of the Department's three-year effort to receive national accreditation. At the same time, the Fire Department inaugurated a new program on January 1 that puts emergency medical personnel as close to Mountain View citizens as the nearest fire station.

Police Department Programs and Advances

This year, the Police Department again worked closely with residents and local businesses to solve neighborhood problems as part of the Community Oriented Policing Program (COPPS) philosophy. The goal of COPPS is to develop partnerships with members of the community to address neighborhood problems before they escalate. This year, joint Police and community efforts focused on local traffic problems, a citywide bike helmet campaign, stronger Neighborhood Watch programs, and the creation of more neighborhood associations.

After three years of preparation, the Mountain View Police Department received national accreditation from the Commission on Accreditation for Law Enforcement Agencies. Accreditation helps increase police department accountability by examining management procedures, personnel practices, training programs, service delivery systems and interagency cooperation. Accredited police departments often have lower liability insurance and fewer citizen complaints. Only 600 law enforcement agencies have achieved national accreditation.

In an effort to investigate and deter crimes related to advances in technology, the Police Department is now part of a task force of Federal, State and local agencies established to combat high tech theft and fraud. In addition to the task force, the Mountain View Police Department this year created an organization of security professionals and investigators representing local high tech businesses in order to better monitor illegal activity.

Forty-seven members of the Mountain View community attended the Department's Citizen Police Academy this year. The twelve-week Academy offers a curriculum similar to the traditional Police Academy and is designed to give citizens an inside look at law enforcement.

Fire Department Service Enhancements

In January 2000, the Fire Department completed implementation of a new Paramedic Program by staffing each of the City's five fire stations with a paramedic-trained firefighter round-the-clock. In addition, each station's main fire engine was fitted with a new advanced life support defibrillator to aid in cardiac emergencies. The new Paramedic Program was approved and funded by the City Council in order to improve emergency response time in the City. By locating advanced life support services closer to residents the Fire Department helps dramatically reduce the time patients need to wait for advanced medical assistance.

The Fire Department completed a new program to train Communications Center personnel as Emergency Medical Dispatchers. All Mountain View dispatchers are now certified to provide basic rescue breathing, CPR, and first aid information to callers. They are now available to assist patients prior to the arrival of emergency response personnel.

Community Outreach

(continued from page 1)

Communications

FY 1999-2000 marked the first full year of operation of CityLink, an automated telephone information system with more than 300 pre-recorded messages about City programs. The new system provides answers 24 hours a day to the most frequently asked questions about Mountain View. In addition, the City continued to provide news and information about the City Council, community events and City departments through *The View*, Mountain View's quarterly newsletter, and City Channel 26, Mountain View's government access channel.

Special Events

Community members and City officials welcomed the New Year with a special Millennium Bell Ringing celebration at Civic Center Plaza on December 31. Several hundred people attended the event. Mountain View also marked the 25th Anniversary of its Sister City Program with Iwata, Japan this year with a dinner celebration and the placing of a plaque near the Library in Pioneer Park.

The City began making preparations for the centennial celebration of Mountain View's incorporation in 2002 with the formation of the Centennial Celebration Planning Committee. The Committee will make recommendations to the City Council about special events and programs for the celebration.

Center for the Performing Arts

The Center for the Performing Arts completed another year of ambitious community outreach through a number of special programs designed to introduce the arts to young and old alike. The Center offered free backstage tours to students, helped provide free tickets to seniors and volunteer drivers, and displayed the work of Bay Area artists in the theater lobby. The Center also worked with arts groups who use the facility to offer a number of free performances or events, and provided support funding to nonprofit groups to help enable them to use the Center in exchange for providing outreach activities to the Mountain View community.



Transportation

FY 1999-2000 was a banner year for mass transit in Mountain View with the introduction of the County's light rail system to downtown Mountain View and the opening of a new Downtown Transit Center.



Light Rail

The City celebrated the opening of the new Tasman West Light Rail Transit (LRT) line this year, marking the arrival of the County's light rail system in Mountain View. The Santa Clara Valley Transportation Authority, builder and operator of the line, worked in conjunction with the City to complete the project one year ahead of schedule. The Tasman West LRT extension adds 7.6 miles of track to the existing 21-mile system.

The light rail extension provides five new stations in Mountain View, including the Downtown Mountain View Station, the Evelyn Station, the Whisman Station, the Middlefield Station and the Bayshore/NASA Station.

The Tasman West Light Rail Extension would not have been possible without a \$15 million contribution from the City of Mountain View, which qualified the project for more than \$200 million of State and Federal funding.

Downtown Transit Center

In conjunction with the inauguration of light rail service, the City also celebrated the opening of the Downtown Transit Center at Castro Street and Evelyn Avenue. The Transit Center is located adjacent to both the Downtown Caltrain Station and the Downtown Light Rail Station. The Transit Center is a capital improvement project which is separate from, but related to, the new light rail project. It provides a bus crescent and pedestrian plaza. It also enlarges the Caltrain parking lot and adds several new bus and Caltrain shelters. The Transit Center was built with \$6 million of State and Federal transit funds.

To complete the redevelopment, the City began preliminary work on the project design for a plaza at the corner of Castro and Evelyn that will serve as a gateway to the Transit Center. Plans call for a landscaped public plaza with a number of potential site amenities which are still under consideration.

Improvements to Highway 101 Interchanges

The Public Works Department continued to work with the Valley Transportation Authority (VTA) to review the design plans and environmental analysis for improvements the VTA is planning for four interchanges located along Highway 101 at Moffett Boulevard, Highway 85, Shoreline Boulevard and Old Middlefield Way. The total cost of the improvements is estimated to be \$115 million, with \$95 million coming from Measure B County sales tax funds and \$20 million more expected to come from the State of California. Construction is slated to begin in the year 2002.

Street Improvements

During FY 1999-2000, Evelyn Avenue, between Castro Street and Stevens Creek, was upgraded to modern boulevard standards, helping to provide more convenient access to the new Downtown Transit Center. In addition, overhead electric and communication wires along Evelyn Avenue were placed underground.

Also, left turns from San Antonio Road to California Street, were reinstated this year when the intersection was modified and the San Antonio loop road was realigned.

A project to improve El Camino Real concluded its design phase this year. The project includes new median landscaping and banners.

Awards and Grants

Mountain View was honored with a variety of awards and grants this year recognizing these outstanding projects:

- **Charleston Park**—One of only 362 projects nationwide to receive the Centennial Medallion Award from the American Society of Landscape Architects. Other Medallion winners include New York's Central Park and the FDR Memorial in Washington D.C.
- **Charleston Slough Restoration Project**—Winner of the National Public Works Project of the Year Award from the American Public Works Association and the Co-Project of the Year Award from the South Bay Chapter of the American Public Works Association.
- **Creekside Park**—Received first place in the New Projects, Public Agency category from the Northern California Turf and Landscape Council, and also received a Certificate of Merit from the South Bay Chapter of the American Public Works Association.
- **Stevens Creek Trail, Reach 3**—Winner of four awards this year, including: the statewide Special Award of Excellence from the California Parks and Recreation Society; an award from the statewide 2000 Engineering Excellence Awards Competition sponsored by the Consulting Engineers and Land Surveyors of California; the Award of Excellence from the California Parks and Recreation Society; and the Certificate of Merit in the 1999 Public Works Project of the Year Competition, sponsored by the South Bay Chapter of the American Public Works Association.
- **Volunteer Services Program**—Recipient of two grants from the David and Lucile Packard Foundation, one to help market the Volunteer Program, the other to train an Emergency Volunteer Center Team.
- **Finance and Administrative Services Department Awards**—Winner of six national and statewide awards, including three budget awards, two financial reporting awards and one information services award.
- **Shoreline at Mountain View Park**—Received the Award of Merit from the statewide California Parks and Recreation Society, and the Award of Excellence from the local California Parks and Recreation Society for the development and implementation of the Science at Shoreline Program, which introduces students to wetlands ecology.
- **Stevens Creek Trail, Reach 4, Segment 1**—Awarded \$90K in Transportation Development Act Article III funds and \$30K in funds from the State-sponsored Transportation Fund for Clean Air.
- **Downtown Transit Plaza**—Awarded \$325K in Transportation Equity Act funds, a Federal grant program administered by the Valley Transportation Authority.



Parks and Open Space

Mountain View continued its ambitious program to develop parks and preserve open space this year with the opening of three new parks, plans to construct skate and dog park facilities, and the completion of the design for the next section of the Stevens Creek Trail.

New Mini-Parks

The City began the fiscal year by celebrating the opening of two new parks. Chetwood Park, located at Chetwood Avenue and Whisman Station Drive, is just under an acre and serves as the formal entry to the new light rail station nearby. Magnolia Park, located at Magnolia Avenue and Whisman Station Drive, is slightly larger than one acre and features a children’s play area, benches, walkways and a water feature. Both parks were built by housing developers under City direction as a condition of development approval.

The design of a new mini-park at the corner of Mercy and Bush Streets was also completed this year. The landscape architect worked with local residents to develop a concept plan that includes 40-50 new trees, an open turf area, a children’s play area, benches and tables. Construction is scheduled to be completed in January 2001.

Temporary Dog Park

This year, the City Council approved a site for a temporary Dog Park near the gatehouse to Shoreline Park. The one-acre park provides a place where dogs, accompanied by their owners, can run free and unleashed. The park will operate on a one-year trial basis.

Skate Park

The Council also approved the expansion of a Skate Park which opened in December 1997 on a trial basis. The permanent facility was designed with input from young skaters who used the temporary park. The new Skate Park will be located on the site of the temporary park, in the northwest corner of Rengstorff Park.

Stevens Creek Trail

Reach 3 of Stevens Creek Trail, which opened in April 1999, won four awards this year while Reach 4, Segment 1 of the Trail received grant funding. (See Awards and Grants section.)

Stevens Creek Trail is a bike and pedestrian trail that runs through Santa Clara County and is used for both recreation and commuting. A recent survey showed that as many as 1,250 people used Reach 3 of the Trail, located between Whisman School and Landels School, on a Sunday and nearly 1,000 used Reach 3 of the Trail on a weekday. Design plans for Reach 4, segment 1 of the Trail, a half-mile section that will run from Landels School to Yuba Drive, were substantially completed this year and construction is slated to begin in late fall 2000.

Improvements at Shoreline Golf Links

In November, the City Council selected a long-term, City-run operating model for Shoreline Golf Links. In addition, the infrastructure of the back nine holes was renovated, including installing drain lines, upgrading the irrigation system and restoring turf grass. This year, there were 68,960 rounds of golf played on the Mountain View course.



Pioneer Park Renovation

Preparations for the renovation of Pioneer Park were nearly complete this year. The improvements include upgrades to the irrigation and drainage systems, and upgrades to pathways, lighting and landscaping. Construction is scheduled to begin at the end of summer 2000 and be completed by December 2000.

School Site Maintenance

In an effort to maximize open and park space throughout Mountain View, the City has reached agreements with local schools to maintain their open space areas in exchange for access to the sites for recreation programs and public open space uses. The City now maintains open space at all but one of the public school sites in the Whisman and Mountain View School districts.

Facilities and Capital Projects

The City completed several new facilities this year, including a new administration building at the Municipal Operations Center on Whisman Road. Other Capital Improvement Program projects, such as the renovation of the Adobe Building, moved through the planning and design stages in FY 1999-2000.

Plans for a New Community Center

The City Council took steps to replace the Community Center building in Rengstorff Park this year by approving funds for a new building. The plans call for a 35,000 square foot facility located on the site of the current building. The new Community Center will provide space for current Community Center activities as well as new and expanded programs, including areas for nonprofit and social service programs, small meeting rooms, and a large assembly room/kitchen area that can serve up to 350 people. In addition, the site plan includes siting and parking for a 5,000 square foot childcare building.



Improved Sidewalks and Streets

The City continued to improve sidewalks this year, replacing approximately 41,000 square feet of deteriorated walkways throughout the City. The City prioritizes the need for sidewalk replacement on a street-by-street basis and uses annually allocated funds to make ongoing improvements in order to ensure the City's sidewalks remain in good repair. The City Council also approved the formation of an assessment district designed to improve Yardis Court, the last gravel road in Mountain View. In addition, the City spends in excess of \$2 million every year to maintain Mountain View streets.

Renovation of the Adobe Building

As part of the Capital Improvement Program, the City moved forward with plans to renovate the historic Adobe Building, located at 157 Moffett Boulevard. The Adobe was built as a Works Progress Administration (WPA) project in 1934 and was Mountain View's first Community Center. The renovation plans will restore the building to its original Mission-style design. This year, plans for the renovation were completed and the bid was awarded. Construction will begin this summer.

Water Projects

FY 1999-2000 marked the fourth year of the City's five-year Water Master Plan, a capital program to improve the City's water system and ensure an adequate and sustained water supply. This year, work was completed on a new computer-based telemetry system to automate operation of pumps and valves, record data and enable staff to optimize water system operations.

In December, the City Council approved plans to fluoridate Mountain View's water. The Council's action was prompted by voter approval of an advisory ballot measure regarding fluoridation in 1998. Most of the money for the \$1.4 million project comes from the Santa Clara Valley Water District, Santa Clara County, and non-profit foundation grants. The City's \$210,000 share of the capital cost for fluoridation was provided for in the FY 1998-99 budget. Installation of fluoridation facilities is expected to be completed by December, 2000. Fluoridation will not begin until certification, licensing and State-mandated public notification are complete.

Municipal Operations Center Improvements

In an effort to consolidate similar maintenance operations into a central location and replace an aging, inefficient facility, the City built a new Municipal Operations Center (MOC) administration building this year. In addition, shop spaces in several existing buildings were renovated. These buildings are all part of the City's maintenance operations headquarters, which is located on Whisman Road.

New Fire Station No. 2 Plans

Plans to replace the Fire Station No. 2 building, located at Cuesta Drive and Grant Road, were completed this year. The new building will be approximately 5,000 square feet or double the size of the current building. Operations will be temporarily relocated to the end of South Drive off Grant Road and moved back when construction is complete.

Crittenden Parking Improvements

The construction of a 14-acre parking lot on the Crittenden site near Shoreline Amphitheatre was completed this year in time for the concert season. Area improvements also included landscaping along North Shoreline Boulevard, and landscaping and sidewalks along Amphitheatre Parkway. The project also included the planting of trees and shrubs on portions of Vista Slope.

Improved Technology

Throughout FY 1999-2000, the City looked for new ways to improve services to residents by taking advantage of recent advances in technology. Preparations for online building permitting, along with City website enhancements, paved the way for making more City services available to citizens from their home computers.



Library Computer Services

The Mountain View Library continues to make information and services more accessible to patrons. Patrons can now search the Library catalog, renew books, place holds and send suggestions regarding services from a home computer. Additional internet access computers were also made available at the Library. In addition, Mountain View joined forces with other libraries to purchase access to a wealth of databases for patrons to use, including business reference, health reference, magazine and newspaper indexes, and phone directories.

Y2K Success

Successful preparations for the rollover to the Year 2000 helped prevent computer problems when Mountain View welcomed in the New Year. The City had completed all necessary adjustments to existing City computers and equipment six months in advance of the rollover, and worked with vendors and local business to help ensure there would be no disruption in services to residents.

Online Permitting

The Community Development Department's new program to enable residents to obtain basic building permits online neared completion this year. The new e-permit system, developed in cooperation with the City of Sunnyvale and Joint Venture Silicon Valley, will allow applicants to apply and pay for permits over the internet 24-hours a day. The program is designed to reduce issuance time, make access to permit data easier and allow the public to use computer terminals at City Hall to search for construction records.

The Fire Department also expanded its services on the City website by making it possible for businesses that wish to use or store hazardous materials to obtain the necessary forms online.

City Website Improvements

The City continued to upgrade its website this year, making design improvements, and adding new information and services. It is now possible to access the City Code and City Council documents, such as reports, minutes and agendas, online.



Housing and Neighborhoods

The City Council and City staff explored new strategies this year to meet the growing need for affordable housing in the area and worked with residents to find new ways to improve local neighborhoods.

Meeting Residential Housing Needs

Last year, the City Council concluded a study of new housing initiatives and adopted a number of new programs, including a Below Market Rate (BMR) housing program and an efficiency studio housing initiative. As a result of the new BMR ordinance, this year the City required housing developers to provide 10 percent of new housing units at affordable rates or pay an in-lieu fee that the City then retains to create more affordable housing. The City also continued its efforts to develop efficiency studio housing for low income residents. The City Council has allocated \$1.5 million in Federal Community Development Block Grant program funding and Home Investment Partnership program funding, plus other available

housing funds, for the proposed studio housing.

A total of 384 residential units of all types were under construction in Mountain View at the close of this fiscal year, with another 429 approved or in the review process.

Improving Neighborhoods

The Council Neighborhoods Committee (CNC) continued the practice of holding public meetings in designated Mountain View neighborhoods this year in order to bring together residents, Councilmembers and City staff to discuss local issues and develop strategies for improving local neighborhoods. Approximately 300 residents attended the three neighborhood meetings held this year. The CNC also awarded

nine grants to local neighborhood groups in an effort to assist in the development of neighborhood associations and help residents with proposals to improve their neighborhoods.

Code enforcement efforts were enhanced this year with the addition of a community service officer in the Police Department assigned to eliminating abandoned vehicles from City streets. Neighborhood traffic problems continued to decline as a result of the Neighborhood Traffic Management Program. The Program assists neighborhoods in reducing the volume and speed of traffic in residential areas by using neighborhood consensus building to create solutions to local traffic problems. The program successfully resolved almost every problem addressed through the process this year.

Expansion of the Curbside Recycling Program

The Public Works Department continued to improve the City's curbside recycling program this year by adding beverage containers such as milk and juice cartons to the list of materials suitable for mixed recycling. The program also focused its attention on commercial recycling, helping businesses establish comprehensive recycling programs. The City is close to approaching its goal of diverting 50% of its waste from landfill disposal to the recycling program.

Development/Planning

Planning for the future of Mountain View's downtown was a top priority this year as the City's new Downtown Committee recommended changes to the area's Precise Plan. FY 1999-2000 was also a significant year for the development of corporate campuses and for other private developments.



The Downtown Committee

The City's Downtown Committee, appointed by the City Council, continued work this year on developing a vision for downtown Mountain View that builds on the City's past revitalization successes. The Committee began by reviewing residential density and building intensity in the downtown area, along with sidewalk cafe improvements and code enforcement.

Working jointly with the Environmental Planning Commission (EPC), the Downtown Committee also began reviewing the Downtown Precise Plan to determine whether the community's goals for downtown Mountain View have changed since the Plan was adopted ten years ago. The Downtown Precise Plan contains the development and land-use standards for downtown Mountain View and is a blueprint for the future of the area. Several changes were recommended, including: allowing high residential densities downtown; reducing building heights in areas adjacent to residential neighborhoods; concentrating retail and restaurant uses along Castro Street; allowing 5-8 story buildings in the two-block central core; and eliminating some of the existing parking exceptions to ensure that sufficient parking is provided for all new development.

Commercial Development

Mountain View continues to be a focal point for new corporate campus development in the Silicon Valley. During this past year, Microsoft completed its Silicon Valley Center on La Avenida which consists of five buildings totalling 515,000 square feet. Veritas Software received approval and began construction of a 425,000 square foot facility on Ellis Street and Alza Pharmaceutical Corporation completed its 500,000 square foot corporate headquarters on Charleston Road. Silicon Graphics Inc. continued construction of its second corporate campus on Crittenden Lane totalling 500,000 square feet.

A total of 2.7 million square feet of commercial, office, and research and development space was under construction, approved or in the review process in Mountain View this year. About one third of the development was in the North Bayshore Area. Slightly more than forty percent of the new development was in the Ellis/Middlefield area, with the remainder in various other areas of the community.



Residential Development Guidelines

The City revised zoning regulations for the development of single family homes this year in order to reduce the overall size allowed and to provide more privacy for neighbors. The new regulations require bigger second-story setbacks from side property lines, reduce the maximum height of homes to 28 feet, and limit the size of second-story decks. The regulations also liberalize rules for companion units in order to help provide more affordable housing.



NASA Ames/Moffett Development Plan

Both the City of Mountain View and the City of Sunnyvale continued to work with NASA/Ames and its consultants this year to provide input regarding the formulation of an integrated Ames Development Plan (ADP) for the Moffett Complex. The ADP is intended to reflect the economic and programmatic goals of NASA and the two cities, and respond to the land-use and infrastructure concerns that have been expressed regarding development of the Complex. It is also intended to be consistent with the recommendations of the Community Advisory Committee, a nineteen-member committee made up of representatives from the Cities of Mountain View and Sunnyvale which issued a report listing preferred uses in 1997.

North Bayshore Precise Plan Amendments

After study and review by staff this year, the City Council voted to adopt the Environmental Planning Commission's recommendation to amend the North Bayshore Precise Plan to allow for a potential hotel and conference facility on City-owned land at Charleston Road and Shoreline Boulevard. A provision that calls for a portion of any development to be devoted to cultural/educational use remains in the Plan.

Americana Precise Plan Amendments

In January, the City Council voted to amend the Americana Precise Plan in order to clarify the type of commercial development that would be suitable for the area near Highway 85 and El Camino Real. The Council adopted amendments that would prohibit big, box-shaped retail development over 50,000 square feet, calling instead for gateway quality landmark architecture that would create a distinctive entrance to Mountain View. However, the Council indicated it might consider a well-designed large retail project under certain circumstances. Currently a potential large retail project is under review.

Financial Overview

The City’s total FY 1999-2000 operating budget of \$158 million included the following major funding categories:

General Fund	\$63.1 million
General Fund Reserves	\$19.5 million
Special Revenue Funds	\$14.4 million
Shoreline Park Community Funds	\$14.1 million
Capital Project Funds	\$1.4 million
Enterprise Funds	\$38.1 million
Internal Service Funds	\$7.4 million
Total	\$158 million

The General Fund supports the bulk of general City services provided to residents (e.g. Police, Fire, Recreation, Library, etc.). An overview of General Fund revenues and expenditures for FY 1999-2000 is shown here.

Special Revenue funds are used to support City capital improvement projects, downtown revitalization activities, the operation of Shoreline Golf Links, cable television franchise activities, federally funded Community Block Grant (CDBG) projects and parking district operations.

Shoreline Park Community funds support development and maintenance of the Shoreline Regional Park community (North Bayshore Area).

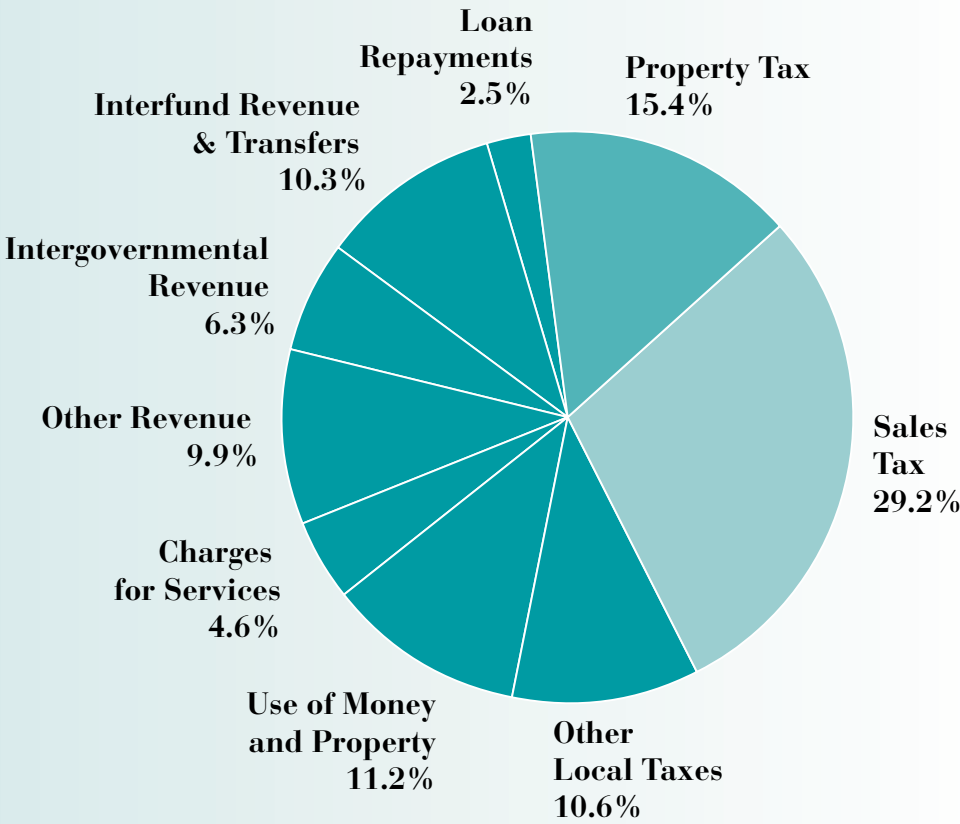
Operating Budget Capital Project Funds are used for small projects such as park renovations and storm drain upgrades.

Enterprise Funds are created to account for operations financed and operated in a manner similar to private business enterprises where the intent is that the costs of providing the service to the public is financed through user charges. Enterprise funds for the City of Mountain View include: Water, Wastewater and Solid Waste.

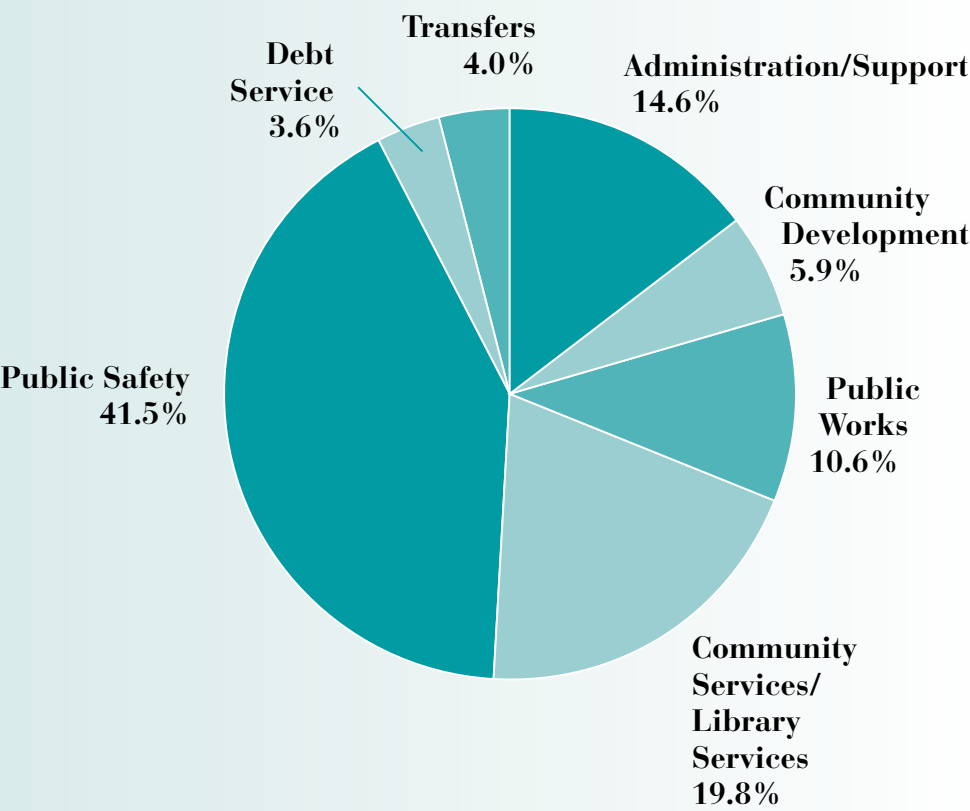
Internal Service funds are used to account for the financing of goods and services provided by one City department to other departments on a cost reimbursement basis. Examples of Internal Service funds include: equipment maintenance, workers’ compensation, employee benefits, retirees’ health benefits, unemployment self-insurance, and the City’s general self-insurance liability.

*Fiscal Year 1999-2000 unaudited actuals

**FY 1999-2000
General Fund Revenues***
\$74,712,000



**FY 1999-2000
General Fund Expenditures***
\$59,846,000



The City
of Mountain
View

CITY COUNCIL

Mayor
Rosemary Stasek

Vice-Mayor
Nancy Noe

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Mario Ambra
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MISSION STATEMENT

The City of Mountain View provides quality services and facilities that meet the needs of a caring and diverse community in a financially responsible manner.